

Code of Conduct

Right Road Finance Pty Ltd (Australian Credit Licence 452 422) and Authorised Credit Representative Right Road Finance 1 Pty Ltd (478 764), are committed to upholding the highest standards in the finance and insurance industry by observing the highest possible levels of professionalism and conduct in its activities in providing finance and insurance solutions to the public and its customers.

Right Road's core values can be enunciated in the following four commitments:

- Trust*
- Integrity*
- Honesty*
- Respect*

We pride ourselves in setting high standards and benchmarks for our staff when we deal with our customers and stakeholders by observing the following principles:

- We will act in the best interests of our customers and stakeholders. Our interests will not conflict with theirs and we will not override the interests of our customers or stakeholders*
- We are committed to using the highest levels of skill, diligence and care when we deal with our customers and stakeholders*
- We are committed to our Privacy Statement and client and stakeholder confidentiality*
- We undertake to preserve the intellectual property rights of others*
- We undertake and commit ourselves to promote the integrity of the finance and insurance industry*
- We will disclose any possible conflicts of interest*
- We are committed to honesty in our dealings*
- We respect the dignity of all our customers, stakeholders and staff*
- We will never knowingly mislead or deceive others*
- We are committed to maintaining the highest standards of ethics and professionalism*

